



### **HEAVENLY BUILDER**

The Heavenly Builder award represents a unique nationwide search by the FMB to find the best builders in the UK.

Nominations come from satisfied clients, and builders are judged on their technical ability, together with their customer service skills and attention to detail, all this - along with the project's end result.



## THE BRIEF

Having an excellent reputation for high quality bespoke basements, Biocraft wanted to further differentiate themselves from the numerous competitive building companies that did not specialise in this market arena. The brief was to focus on the Biocraft skilled craftsman with the plan to win the prestige Federation of Master Builders (FMB) regional and national annual awards-which in turn would position the company in a league of its own.

# **CLIENT SPOTLIGHT: BIOCRAFT**

#### EXTRACT OF SUBMISSION FOR HEAVENLY BUILDER

Located between Cleeve and Goring locks, on the banks of the River Thames, is an idyllic setting to have a property. That was the case until the worst floods in history hit the entire UK early in 2014. When Gary Andrews turned up with his specialist team from Biocraft, he knew that this was not going to be any ordinary Monday. Water ingress into the basement had started at Mr & Mrs Spence luxury apartment. Time was against Gary as the weather forecast for the weekend was deteriorating rapidly.

Helping to move the furniture out of the property was his first priority, before stripping out the two double bedrooms, master bathroom and entrance hall. Experience told Gary that fully tanking the basement was going to be a dirty job, so sealing off the entire three story property and protecting all the parquet floors was of paramount importance. With that all done his team got to work on the waterproof membrane.

By Friday, the membrane on the walls and floors was installed, drainage channels all in place leading into the operational automatic sunken sump. That was just as well; by Sunday Gary saw the highest recorded level ever for the River Thames at that point: 1.31m above the standard.

Only seven days after starting the job, what a difference... the heavens had opened up, Gary was unable to get the work vehicles onto site, the team suited up in waterproof waders, a boat to ferry the tools to site, on first inspection the tanking had worked perfectly, with a totally dry basement and a very relieved owner.

### THE OUTCOME

BMi prepared all the submission paper-work and fully co-ordinated the entry, in August 2014 Biocraft won the regional title from the FMB and in October the national award.

What a difference the award has made to the team at Biocraft explained Martin Fosbrook, Managing Director and owner of Biocraft.

"Morale in the team is at its highest level ever and there is recognition within the industry that Biocraft is rightfully the number one specialist in basement conversion and damp management in the region".





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